

Mass Care Functions

Mass Care is a direct service function of the American Red Cross Disaster Relief program. These are the volunteers on the front lines of a disaster. They are the ones who facilitate the food and shelter needs of those affected by a disaster. Mass Care volunteers provide services on a congregate care basis to the community as a whole. Volunteer opportunities include:

[Administrative Assistant](#)

[Associate \(Responder\)](#)

[Emergency Call-Out Volunteer Associate](#)

[Vendor Relations Volunteer Associate](#)

This volunteer assists by corresponding and following up with vendors and assisting the Shelter Relations Committee with updates. The assistant is also in charge of data entry and establishing and maintaining relationships with disaster victims as needed. Other responsibilities include:

Maintain effective working relationships with other functions, e.g. Disaster Action Teams (DAT), Health Services, Disaster Mental Health Services, and support service personnel. Maintain effective working relationships with other Red Cross Chapters, community organizations/agencies, vendors, fire & police personnel, and emergency management officials.